



HOTEL
ALHAMBRA PALACE



ALHAMBRA PALACE - A SAFE HOTEL

After 111 years of being a reference in the international tourism industry, nowadays the concept of Hospitality is more important than ever. For this reason, and exercising our corporate responsibility, we adopt the necessary measures to guarantee the safety of our clients and employees.

All this, with the guarantee that staying at our hotel is done in optimal conditions and ensure that the Alhambra Palace experience is, once again, unique and unrepeatable.

Upon arrival at the Hotel:

- Fast check-in.

We have implemented the online fast check-in circuit to minimize check-in time at the hotel. With the collaboration of the guest and through the link that is previously sent to them.

-Disinfectant gel.

Hydroalcoholic gel dispensers are located at the main entrance and at the most frequent points of passage. Upon arrival, please make use of the hydroalcoholic gel.

- Physical distancing.

We observe the regional regulations in force at all times.

It is necessary to take our elevators individually or with your own family unit.



Plaza Arquitecto García de Paredes, 1 18009 GRANADA – (ESPAÑA) Tel. 958 221 468 (10 líneas) – Fax 958 226 404

E-mail: reservas@h-alhambrapalace.es <http://www.h-alhambrapalace.es>

ALHAMBRA PALACE S.A. C.I.F.: A-18.017.228 N° Reg. H/GR/1/18/00008 - Insc. Reg. Mercantil Granada Tomo 149, Número 84, Sec. 3ª, folio 10, hoja 1363



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In the room:

- Reduction of potentially sensitive points.

The mini-bars have been temporarily reduced as a precaution. In them you will find complimentary mineral water

- Laundry at 90°.

We wash sheets and towels at 90 degrees.

- Room cleaning.

It is done when the client is absent. Our turndown service is suspended until further notice.

In our common areas: shared responsibility

- ***Breakfast, Terrace and Panoramic Gourmet Restaurant.***

Advance reservations are required. We will accompany you from the entrance to your table.

- Covid-19 Training.

All employees have received proper training on safety and sanitation protocols against the spread of COVID-19.



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- Use of masks.

Our employees wear face masks whenever they are in contact with customers and/or other colleagues.

Guests must always wear masks in the corridors, elevators and other public areas of the hotel and other public areas of the hotel.

- Cleaning, cleaning and cleaning.

We have increased the frequency of cleaning and disinfection in common areas, with special attention to public restrooms, door handles, counters and elevators.

- Body temperature.

All employees check their body temperature daily before starting work and must wash their hands frequently. Gloves are provided to employees whose responsibilities require them.

WELCOME TO THE ALHAMBRA PALACE: A SAFE HOTEL



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